

Resetting Windows Media Player

Open Internet Explorer. → Click on the **Media** button.



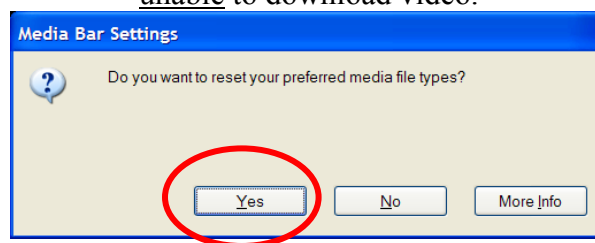
The Windows Media pane appears on the left side of your screen.



On the bottom left you will see a “Media Options” tab →select that tab and then select settings. →Then select the last option to “reset preferred types.”



The following box will appear.
You must select yes if you are unable to see video or if you are unable to download video.



Once you try to download again, the Media Bar Setting will once again be displayed.
You must Select NO

